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WASHLET®
CLEAN TECHNOLOGY SINCE 1917
The WASHLET is the TOTO product that will bring about the most immediate and revolutionary change in the way you use the bathroom. TOTO has already sold 25 million WASHLETs worldwide and, in Japan, it has become so popular that it is a veritable part of the Japanese culture. The way the WASHLET allows you to cleanse with warm water makes each visit to the toilet a true delight, and it is an experience that TOTO would like to spread across Europe.

In every conceivable way, the WASHLET has been fine-tuned to provide high refinement. You will appreciate TOTO’s dedication to this product when you feel its washing motion and the accuracy of the wand’s front and rear cleaning positions, and when you adjust the temperature and pressure of the water to suit your individual taste.

The WASHLET is the perfect expression of how our products present significant benefits in terms of cleanliness and lifestyle because of the heated seat and warm washing system. Not only do the wand’s functions set the WASHLET apart, its other complementary functions do so as well – for example, it also goes into energy-saving mode when not in use. Together the functions combine to make a product that promises to revolutionise Europe’s bathroom culture.
The following icons are used throughout this catalogue to show which technologies and benefits are associated with each TOTO product.

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<tr>
<th>Key to Technologies</th>
<th>Key to Benefits</th>
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<td><strong>Integrated</strong></td>
<td><strong>Lifestyle</strong></td>
</tr>
<tr>
<td>Technologies work together in a refined product design</td>
<td>Making each bathroom experience more relaxing, seamless and luxurious</td>
</tr>
<tr>
<td><strong>Auto Functions</strong></td>
<td><strong>Hygiene</strong></td>
</tr>
<tr>
<td>Technologies activated by human movement</td>
<td>Making products that improve hygiene and are easy to clean</td>
</tr>
<tr>
<td><strong>WASHLET Technology</strong></td>
<td><strong>Ecology</strong></td>
</tr>
<tr>
<td>Unique wand system that uses warm water to cleanse</td>
<td>Making the bathroom more ecologically sound</td>
</tr>
<tr>
<td><strong>Tornado Flush</strong></td>
<td></td>
</tr>
<tr>
<td>Revolutionary triple-jet rimless flushing system</td>
<td></td>
</tr>
<tr>
<td><strong>CeFiONtect</strong></td>
<td></td>
</tr>
<tr>
<td>Hygienic glaze that creates smooth ceramic surfaces</td>
<td></td>
</tr>
<tr>
<td><strong>LUMINIST</strong></td>
<td></td>
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<tr>
<td>Translucent epoxy resin material</td>
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</table>
The products in the NEOREST Series present a whole new way to rest, refresh and clean. They are geared towards turning your most everyday experiences into pure delight, through our pioneering use of technology and by adhering to the highest standards of product design.

The WASHLET-integrated toilet in this range is perhaps the most complete embodiment of these principles – featuring the highest level of specifications for an enhanced bathroom experience.
NEOREST Series/LE

In this iteration of the NEOREST Series, the exceptional qualities of the LUMINIST material have been used to create a range of products that transform your bathroom into the ultimate healing space. LUMINIST is TOTO’s custom epoxy resin material, which has a glass-like, translucent quality, excellent durability and extreme heat-resistance.

The WASHLET-integrated toilet in this range takes its rightful place at the head of TOTO’s most supremely enhanced bathroom range, representing the luxurious unity of form and function.
The NC Series range of products has been designed in accordance with TOTO’s bathroom philosophy. It has been created with an eye for the soft and delicate curves only existing in nature, so the shapes are more organic rather than geometric.

The WASHLET GL integrates perfectly with the NC Series, and because of its standard design, it can also fit on regular toilets. It provides the life-enhancing benefits of cleaning with water and is the cornerstone of a technologically enhanced bathroom experience.
The WASHLET GL is suitable to use in tandem with our NC Series toilets. The adjustable wand offers oscillating water flow in front and rear wash positions with easy control over water pressure and temperature – and it self-cleans before and after each use. Also included in this unit is a soft-closing lid and a seat that heats to your desired temperature. The deodoriser starts automatically once you sit down, and the entire unit is removable, which helps with cleaning. The WASHLET GL’s naturally curved shape harmonises with most bathrooms, and its features make for a clean and comfortable bathroom experience. All controls for these features are located on the stylish, easy-to-use remote control.

**WASHLET GL**
- **Product code (except UK):** TCF891G
- **Product code (UK):** TCF891GE
- **Size:** w:400×h:182×d:533 (mm)
- **Colour:** White

For installation of WASHLET GL with Wallhung toilet, the following products are required: push plate (E00022), upgrade set (except UK: T9880037 / UK: T9880039) and concealed cistern with installation frame* (except UK: 9.300.000, UK: T9300000).

*Except UK: source from TECE; UK: source from TOTO.

For installation of WASHLET GL with Pedestal toilet, stop valve set (VH1100) is required.

**REMOTE CONTROL**
(Included with WASHLET GL)
- **Size:** w:144×h:138×d:22 (mm)
- **Colour:** Silver

**PUSH PLATE**
- **Product code:** E00022
- **Size:** w:220×h:150×d:5 (mm)
- **Colour:** White
- **Material:** Glass

*Functions p. 32
*Drawings p. 34
*For installation of WASHLET GL with Wallhung toilet, the following products are required: push plate (E00022), upgrade set (except UK: T9880037 / UK: T9880039) and concealed cistern with installation frame* (except UK: 9.300.000, UK: T9300000).

*Except UK: source from TECE; UK: source from TOTO.

For installation of WASHLET GL with Pedestal toilet, stop valve set (VH1100) is required.
The NEOREST Series/SE toilet combines TOTO’s original WASHLET technologies with other advanced specifications to make this the most luxurious WASHLET-integrated toilet. Features include a sensor-operated lid that opens and closes automatically, and an automatic flush. A number of different WASHLET cleaning functions are available, such as oscillating wash and soft wash, plus warm air drying. For enhanced comfort, the deodoriser starts automatically when you sit down and the seat’s temperature can be adjusted to suit your wishes. This toilet provides a supreme bathroom experience, maintaining its own hygiene with the CeFiONtect glazing and Tornado Flush, and satisfying the user’s wish to be clean and comfortable. All functions are controlled with the elegant and ergonomic remote control, and the design subtly combines flat, parallel lines to make a product with visual distinction to match its advanced functionality.

**NEOREST SERIES/SE TOILET**  
(WASHLET-integrated toilet)  
Product code (except UK): CW997DF  
Product code (UK): CW997CH  
Size: w:426×h:416×d:683 (mm)  
Colour: White  
Flush system: Tornado Flush  
Water usage: Flush 6L, Light Flush 3L

**REMOTE CONTROL**  
(Included with NEOREST toilet)  
Size: w:290×h:41×d:23 (mm)  
Colour: Silver  
Material: Aluminium  
Drawings p. 35

**PUSH PLATE**  
Product code: E00003  
Size: w:220×h:150×d:5 (mm)  
Colour: White  
Material: Glass  
Drawings p. 37

To ensure optimum functionality of NEOREST toilets, the following products are required: motor unit (E00004), push plate (E00003) and concealed cistern with installation frame* (except UK: 9.300.044, UK: T9300048).

*Except UK: source from TECE; UK: source from TOTO.
The NEOREST Series/LE toilet has the same function specifications as that of the NEOREST Series/SE, except for a slight difference in design. This model features a more curved lid and subtle composition that fits harmoniously into any bathroom. The toilet also combines WASHLET technologies with other specifications, and is built with CeFiONtect glazing and a Tornado Flush. In addition to a more flowing design, the NEOREST Series/LE toilet incorporates TOTO’s translucent epoxy resin material, LUMINIST, on its push plate. This keeps it consistent with the design of the basin and bathtub in the LE range, and helps turn your bathroom into a soothing space.

**NEOREST SERIES/LE TOILET**
(WASHLET-integrated toilet)

- **Product code (except UK):** CW998DF
- **Product code (UK):** CW998CH
- **Size:** w:426×h:427×d:676 (mm)
- **Colour:** White

**Flush system:**
Tornado Flush

**Water usage:**
Flush 6L, Light Flush 3L

To ensure optimum functionality of NEOREST toilets, the following products are required: motor unit (E00004), push plate (E00005) and concealed cistern with installation frame* (except UK: 9.300.044; UK: T9300048).

*Except UK: source from TECE; UK: source from TOTO.

**REMOTE CONTROL**
(Included with NEOREST toilet)

- **Size:** w:290×h:41×d:23 (mm)
- **Colour:** Silver
- **Material:** Aluminium

**PUSH PLATE**
Product code: E00005

- **Size:** w:220×h:150×d:5 (mm)
- **Colour:** White
- **Material:** Hybrid epoxy resin (LUMINIST)
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</table>
CLEAN TECHNOLOGY
SINCE 1917

WE ARE CONSTANTLY INNOVATING WITH TECHNOLOGY TO ENSURE THAT OUR PRODUCTS PERFORM TO AN EXCEPTIONAL STANDARD IN ORDER TO BENEFIT YOU AND THE WORLD AROUND YOU.

THIS REPRESENTS A BOLD STEP INTO THE FUTURE OF THE BATHROOM, AND IS THE VERY HEART AND SOUL OF TOTO’S COMPANY CULTURE.

In one sense, we want the technological aspects of our products to be so subtle that they almost go unnoticed. They work silently, beneath beautifully designed surfaces. But in another sense, there is great pleasure to be given by revealing how and why they do what they do. We are proud to present this insight into the inner life of our technology.
Time in the bathroom should be a pleasant and seamless experience. That’s why our toilets have lids that self-open and close, heated seats, deodorisers and automatic flushing...

...In other words, we’ve thought of everything, so you don’t have to.

**Function**

The NEOREST Series is enhanced by a range of integrated, automated technologies. These innovations make using TOTO products the most convenient, delightful bathroom experience you can imagine.

An automatic function opens the toilet lid on approach; as you leave, the toilet automatically activates the Tornado Flush, and the lid closes with a gentle motion. When you sit down, the deodoriser starts automatically.

In the NEOREST Series/SE basin, the faucet dispenses water using a hands-free motion sensor.

**Benefits**

**Lifestyle**

— Makes using the toilet a true pleasure instead of an everyday task
— Provides the confidence of knowing the toilet is always properly clean and odour-free
— Gives you a bathroom that is fully responsive to your needs and actions

**Hygiene**

— Hands-free auto functions minimise the spreading of germs
### WASHLET Technology

**Function**
WASHLET Technology incorporates a unique wand that allows water to be used for personal cleaning in a way that leads to a completely new level of hygiene and comfort. The warm water cleans far more effectively than paper ever could. Its temperature and flow are easily adjusted by remote control, and the wand self-cleans before and after every use. The energy-saving mode can also be activated to increase efficiency.

Every aspect of WASHLET Technology, including the angle at which the water flows – with settings for front and rear cleansing – has been refined to perfection. It is the world’s most evolved toilet technology: the epitome of how Clean Technology enhances the bathroom experience.

### Benefits

<table>
<thead>
<tr>
<th>Lifestyle</th>
<th>Hygiene</th>
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</thead>
<tbody>
<tr>
<td>— Cleaning becomes an absolute pleasure</td>
<td>— Hands-free means superior hygiene</td>
</tr>
<tr>
<td>— You’ll feel refreshed like never before</td>
<td>— The wand cleans itself before and after use</td>
</tr>
</tbody>
</table>

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The WASHLET is about more than just water: it comes with a range of responsive functions.
Deodorising
The air within the bowl is purified by a powerful filter, giving all users the confidence of a pleasant experience.

Warming
The seat is warmed before you even sit down, making it a comfortable and welcoming place.

Washing
Water flows from the wand in an oscillating motion, which maximises cleaning. (On NEOREST toilets, a gentle stream of warm air gives you complete dryness after use.)
Tornado Flush is an integral feature in every new TOTO toilet. This completely new flushing system cleans and flushes both the rim and bowl in an innovative way.

It does this by reimagining the way a toilet flushes. Instead of letting water pour down from under the rim as in a traditional flush, the Tornado Flush projects three powerful jets of water from inside the bowl. This motion creates a whirlpool effect that cleans the entire surface. As well as cleaning far more thoroughly than any other flush system, it is quiet and water-efficient.

Tornado Flush toilets have a rimless design, so there is no place for dirt and germs to hide, making for a more attractive, more hygienic toilet. It is also much easier to clean because of the CeFiONtect glaze.

### Function

- **Tornado Flush**
- **Function**: Tornado Flush is an integral feature in every new TOTO toilet. This completely new flushing system cleans and flushes both the rim and bowl in an innovative way.
- **Benefits**: Provides the comfort of knowing that no waste will be left after flushing.
- **Hygiene**: Cleans the entire bowl. Rimless design makes the toilet easy to clean.

---

**We’ve taken the traditional flush back to the drawing board. The result is a powerful swirling motion that creates amazing results.**

---

**The bowl's rimless design makes cleaning easy and hygiene second to none.**
CeFiONtect is a glaze applied to all TOTO ceramic products, leaving them with a long-lasting finish that prevents the build-up of mould, limescale and waste matter. The nano-technology used in CeFiONtect has redefined the idea of a clean ceramic surface. It’s impossible to see with the naked eye, but untreated ceramics have rough, imperfect surfaces. Under a microscope they look like mountain ranges: no matter how much you clean them, bacteria will always build up in their ridges and crevices. With CeFiONtect, we are able to ensure perfectly smooth surfaces to which very little dirt can stick. Because CeFiONtect is applied before the ceramics are fired, it is far more resilient than glazes applied after firing. In effect it is a longer-lasting shield for surfaces that makes them clean by nature.

You can’t see CeFiONtect but you can see its effects. The perfectly smooth surface helps flush away all waste matter, keeping the toilet fresh.

**Function**

CeFiONtect is a glaze applied to all TOTO ceramic products, leaving them with a long-lasting finish that prevents the build-up of mould, limescale and waste matter.

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Because CeFiONtect is applied before the ceramics are fired, it is far more resilient than glazes applied after firing. In effect it is a longer-lasting shield for surfaces that makes them clean by nature.

**Benefits**

**Lifestyle**
- Makes the bathroom a cleaner and more pleasant place

**Hygiene**
- Cleaning becomes incredibly quick and easy
- Hygiene is increased as mould and bacteria are prevented from thriving

**Ecology**
- Fewer ecologically damaging chemicals are needed for cleaning
DESIGNED TECHNOLOGY

THE DESIGN OF THE NEOREST SERIES TOILET COMBINES ADVANCED TECHNOLOGIES WITH EUROPEAN SENSIBILITIES. THE CLEAN SHAPE AND ITS SIMPLE, STRAIGHT LINES FIT INTO ANY BATHROOM. LET’S TAKE A CLOSER LOOK.

As you approach the toilet, sensors cause the lid to open automatically. They respond intelligently to your presence, flushing the toilet automatically and closing the lid when you move away. The gentle arc of the opening and closing lid represents subtle design in motion.

The Tornado Flush can be automatically activated – one less thing to think about – and due to its supreme efficiency it leaves the bowl completely clean. Not only is the technology highly advanced, the rimless design ensures easy cleaning and ultimate hygiene.

This is no ordinary seat. It is contoured to be extremely comfortable, and it warms itself before use to the exact temperature you specify. We believe the toilet seat is a piece of furniture – just because it’s a toilet doesn’t mean it can’t be as comfortable as your favourite armchair.
All of the WASHLET’s functions are controlled from the wireless unit and are made as unobtrusively as possible, keeping the overall design flat and slim. You can direct the flow of warm, aerated water with ease for rear and front cleansing. After use, the wand disappears into its casement for cleaning.

The CeFiONtect on the toilet bowl is a nano-technological development, an invisible glaze that prevents anything from sticking to it. This innovation means that design is never compromised for the sake of hygiene.
DATA/DRAWINGS
Cleansing
— Rear wash
— Front wash
— Oscillating wash
— Water pressure adjustment
— Water temperature adjustment
— Washing position adjustment

Comfort
— Deodoriser
— Power deodoriser
— Automatic power deodoriser
— Heated seat
— Seat temperature adjustment
— Soft closing
— Remote control

Hygiene
— Seat and lid attachment and removal
— One-touch attachment and removal
  of the main unit
— Self-cleaning wand
— Wand cleaning button

Ecology
— Energy Saver timer
  (settings of 3, 6 or 9 hours)
— Operation on/off button
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<td>— Front wash</td>
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<td>— Soft wash</td>
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<tr>
<td>— Oscillating wash</td>
<td>— Oscillating wash</td>
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<td>— Massage wash</td>
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<tr>
<td>— Automatic power deodoriser</td>
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<td>— Warm air dryer</td>
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<td>— Warm air temperature adjustment</td>
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<tr>
<td>— Automatic opening and closing lid</td>
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<td>— Wand cleaning button</td>
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<td>— Rimless shape toilet</td>
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CW997CH (UK)
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Push plate
E00003
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Concealed cistern with installation frame
9.300.044 (Ex. UK)
T9300048 (UK)
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NEOREST Series/SE remote control
(included)
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NEOREST Series/LE toilet
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Push plate
E00005
p. 19

Concealed cistern with installation frame
9.300.044 (Ex. UK)
T9300048 (UK)
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NEOREST Series/LE remote control (included)
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Keeping in the spirit of introducing exemplary Japanese icons into a European context, we are delighted to present this original manga by Katsumi Yamaguchi.

The manga tradition is even more entrenched than TOTO bathrooms in Japanese culture, stretching back to the late 18th century. But considering the artist’s handicraft and attention to detail, it is a form that has much in common with TOTO’s design philosophy. This is an imaginative account of one European’s first TOTO experience – how will it compare with yours?
TOTO'S OCCIDENTAL EXCHANGE
A Japanese icon of convenience

In association with TOTO

Art –
KATSUMI YAMAGUCHI

Story & Production –
HIROSHI TAKAHASHI

ROPPONGI, TOKYO
MY NAME IS THOMAS REICHARTh AND I'M 24 YEARS OLD. I AM A RECENT GRADUATE FROM HAMBURG'S HENRI-NANNEN SCHOOL OF JOURNALISM AND NOW WORK IN LONDON AS A JUNIOR WRITER AT AN INTERNATIONAL BUSINESS MAGAZINE.

LISTEN THOMAS...

...THIS MONTH'S THEME IS JAPANESE INNOVATION. I WANT YOU TO TAKE A TRIP TO TOKYO AND BRING ME BACK A FEATURE ON A BUSINESS BREAKTHROUGH THAT HAS GLOBAL APPEAL.
TOKYO MIDTOWN IS THE CITY'S LATEST MIXED-USE DEVELOPMENT, NEAR ROPPONGI HILLS

TOKYO'S PENINSULA IS THE FIRST FREE-STANDING HOTEL TO OPEN IN THE CITY IN A DECADE AND STANDS 24 STOREYS TALL

TADAO ANDO'S OMOTESANDO HILLS IS HOME TO SLOWEAR, DELFONICS AND AMADANA

GINZA'S CHICEST NEIGHBOURHOOD CONTINUES TO SEE THE RISE OF LUXURY RETAIL TEMPLES

JAPAN'S ONGOING EXPORT OF RAIL TECHNOLOGY
ASAKUSA, MEANING 'LOW GRASS', IS IN THE NORTH EAST OF TOKYO AND IS HOME TO ONE OF THE CITY'S MOST IMPRESSIVE BUDDHIST TEMPLES

KNOWN AS THE TECHNOLOGY DISTRICT, AKIHABARA IS FAMED FOR ITS AFFORDABLE ELECTRONICS, THEMED STREETS AND COS-PLAY GIRLS

THAT'S IT...

CLICK

...I'M SURE THE EDITOR IS GOING TO LOVE WHAT I'VE DISCOVERED!
Hi Chief, have you read my article? So, what do you think?

Thomas, it's rubbish.

What... how come? I thought it was great.

No! This piece shows no imagination. We might as well have commissioned the Japanese Tourist Board in London to write this!

C'mon Thomas, I don't want a sightseeing tour of the city. Our readers already know what it's like to visit Tokyo for the first time. We have to show them something new...

But...

I'll give you an extra day. You must find a more interesting story by tomorrow...

...the issue has already closed.

...otherwise, we're missing an entire spread for the April issue.
C’MON THOMAS... THINK... THINK...

...I FEEL SICK! I’M NEVER GOING TO FIND ANYTHING IN TIME! I’M FOR THE CHOP...

...DAMN. WHAT THE HELL AM I GOING TO DO?

URGH! ...MY GOD. MY STOMACH FEELS LIKE IT’S IN A KNOT...

BANG!
WHAT IS THAT?!

BEEP

SPLASH!

Bzzz...
WHAT ON EARTH...?! WAS THAT SPRAY? THAT WAS AN INTERESTING SURPRISE!

SO MANY BUTTONS AND BEEPS! HOW THE HELL DO YOU TURN THIS THING OFF?

WHAT A WONDERFULLY REFRESHING EXPERIENCE...

NOW THIS HAS TO BE RIFE FOR GLOBAL EXPORT...
EARLY MORNING, SHINJUKU, TOKYO
I HAD NO IDEA
TOTO WAS SUCH AN
ESTABLISHED BRAND.

25 MILLION TOTO
WASHLETS WORLDWIDE
SINCE 1980.

I GOT OFF TO
A SHAKY START,
BUT THIS IS
PERFECT.

AND TO THINK
I WAS SITTING ON THE
STORY ALL ALONG...

I HAVE BEEN
WRITING UP MY
STORY FOR HOURS...

DONE!

TAP!

TAP!
FINALLY, I'M FINISHED. THIS TIME I'M SURE THE EDITOR'S GOING TO BE PLEASED WITH MY STORY OF INNOVATION...

IT TRULY IS A LIFE-CHANGING EXPERIENCE...

YES, THERE IT IS SITTING THERE. MY BIG BREAKTHROUGH.
LONDON, UNITED KINGDOM

HMM...

EDITOR IN CHIEF, EUROPA MAGAZINE

THE WASHLET IS A CONCEPT THAT ONCE EXPERIENCED CANNOT BE BEATEN - A TOILET WITH BUILT-IN AUTOMATED BIDET FEATURES.

WHEN THE REST OF THE WORLD SITS DOWN AND GIVES ONE A TEST RIDE, NO BATHROOM WILL BE COMPLETE WITHOUT THE WASHLET...
TOTO WASHLETS ARE OF THE HIGHEST QUALITY ENGINEERING...

...AND HYGIENE LEVELS, BOTH BELOVED OF THE JAPANESE...

...SOMETHING THAT LIVES WELL IN THE 21ST CENTURY...

THESE TOILETS ARE PERFECT IN EVERY SENSE.

WELL THESE WASHLETS CERTAINLY SEEM TO HAVE GRIPPED THE JAPANESE. FANTASTIC!

HA! WHO KNEW?

HOTELS, OFFICES, STORES, AIRPORTS, HOSPITALS – THE WASHLET IS A COMMON FEATURE IN JAPANESE PUBLIC SETTINGS.
WHERE ELSE BUT JAPAN WOULD SOMETHING SO STRANGE AND REVOLUTIONARY BE ACCEPTED INTO PEOPLE’S LIVES?

IT'S A SHAME THAT THIS INNOVATION IS SO FAR ONLY AVAILABLE IN JAPAN AND A FEW SELECT MARKETS. AS SOON AS THIS APPEARS ON THE GLOBAL MARKET...

...BATHROOM CULTURE WILL CHANGE FOR THE BETTER EVERYWHERE. THIS COULD EASILY BECOME A GLOBAL LIFESTYLE REVOLUTION.

IT'S A PERFECT BUSINESS STORY AND THIS IS JUST THE INNOVATION THE EUROPEAN MARKET IS LOOKING FOR.

THIS IS THE TOTO WASHLET.
HI CHIEF, WHAT DO YOU THINK ABOUT MY STORY THIS TIME?

THOMAS, I THINK YOU'VE DELIVERED A SOLID STORY THAT'S PERFECT FOR OUR READERSHIP. THIS REPORT IS GOOD TO GO – I WON'T NEED ANY REVISIONS. WELL DONE.

I'M SO PLEASED, I CAN FINALLY GET SOME SLEEP. TOTO IS JUST WHAT EUROPE NEEDS!
Because TOTO Europe is constantly striving to improve its products, technologies and services, it reserves the right to modify or discontinue a product without prior notice.

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